



City of San Antonio  
**2023 Community  
Services Block Grant**

Department of Human Services  
**Melody Woosley, Human Services Director**



**HUMAN SERVICES**  
CITY OF SAN ANTONIO

**City Council A Session**  
**December 1, 2022**

# Background/Purpose



**Community Action Program since 1979**

**Community Services Block Grant (CSBG) funded through U.S. Health and Human Services**

**Transitions families out of poverty and provides safety net assistance**

# CSBG Grant Services

## Financial Counseling, Benefits Navigating and Utility Bill Assistance

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- One-on-one financial counseling to reduce Debt and Increase Savings
- Benefits Navigating including benefits application assistance and referrals to other services
- Emergency Utility Bill Assistance for Low-Income CPS ratepayers



## VITA Free Tax Preparation and Job training support to obtain a job in high demand field

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- Free Tax Preparation Assistance
- Education & Employment support
- Assistance for tuition and textbooks
- Intensive Case Management
- Resume writing assistance



# CSBG Program Outcomes

## The City of San Antonio Financial Empowerment Center

**5,254 individuals received free one-on-one financial counseling in 2022**  
**19,106 individuals received benefits navigating assistance in FY2022**

## The Utility Assistance Program

**More than 12,000 low-income CPS Energy ratepayers received emergency utility assistance for increased housing security in FY2022**

## VITA Free Tax Preparation

**Provided tax prep to more than 22,000 taxpayers**  
**Returned \$36m in total refunds including \$10m in EITC to the local economy**



# CSBG Program Outcomes

## 2022 Training for Job Success Program Participants

**100** individuals **transitioned out of poverty**

Annual Income

**\$15,078**

Pre-Program



**\$58,679**

Post-Program



# Recommendation



**Submit & Accept  
Grant Funds**

**CSBG  
\$2,157,505  
Total Budget**



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